

# **Client Relationship Summary**

**November 10, 2022** 

J.H. Darbie & Co., Inc. ("Darbie") is registered with the Securities and Exchange Commission ("SEC") as a broker-dealer. Brokerage and investment advisory services and fees differ, and it is important for you to understand the differences. This Client Relationship Summary ("CRS") provides details about our brokerage services, fees, and other important information.

Free and simple tools are available for investors to research firms and financial professionals at <u>Investor.gov/CRS</u>. Here, you can also find educational materials about broker-dealers, investment advisers, and investing.

### What investment services and advice can you provide me?

Darbie offers brokerage services to retail investors. Darbie's brokerage services include buying and selling securities, offering investment recommendations, and corporate finance/investment banking. Darbie offers a wide selection of investment vehicles, which include equities, corporate, municipal bonds, US Treasuries, mutual funds, and exchange-traded funds.

Monitoring: The Firm does not monitor accounts from a performance standpoint. Customers of the Firm should read and understand their statements and confirmations. Maintaining an active role in your account holdings and activity while keeping an open line of communication with your broker are key to monitoring your account.

Investment Authority: The Firm provides discretionary and non-discretionary services. Discretionary authority allows your broker to buy and sell securities on your behalf without your consent. This discretion is limited in that your broker cannot withdraw funds from your account. In non-discretionary accounts, the client makes

the ultimate decision regarding the purchase or sale of investments.

**Conversation Starters.** Ask your financial professional these questions to learn more:

- Given my financial situation, should I choose a brokerage service? Why or why not?
- How will you choose investments to recommend to me?
- What is your relevant experience, including your licenses, education, and other qualifications? What do these qualifications mean?

<u>Limited Investment Offerings</u>: Darbie will have access from time-to-time to unique investment offerings. These offerings may be derived from exclusive relationships; we have other entities and include IPO, secondary, and private transactions.

Account Minimums and Other Requirements: Darbie generally does not require a minimum dollar investment amount to open an account. Certain products and account privileges are made available to accounts and customers who meet specific financial and investment sophistication criteria.

For additional information on our brokerage services, please contact your broker directly or go to www.jhdarbie.com.

# What fees will I pay?

You will pay fees and costs whether you make or lose money on your investments. Fees and costs will reduce any amount of money you make on your investments over time. Please make sure you understand what fees and costs you are paying.

Brokerage Account Commission Fees: These are transaction-based commissions that are negotiated with your broker. Transaction-based commissions can add up if there are many transactions in your account or if the commissions charged are higher. The potential for conflict arises when an investor is paying more by virtue of more trades, therefore creating an incentive for the Firm to encourage frequent trading.

#### Conversation Starter -

Help me understand how these fees and costs might affect my investments. If I give you \$10,000 to invest, how much will go to fees and costs, and how much will be invested for me?

Other Fees & Charges. In addition to, and separate from, commission fees, you typically will pay other costs and charges in connection with your account and transactions. These include maintenance fees, charges for executing trades, exchange fees, clearing firm fees, and other fees. Some investment products (such as mutual funds, exchange-traded funds, and variable annuities) may charge additional fees that will reduce the value of your investment over time.

For additional information and a list of all and fees charges, please refer to the Firm's website, www.jhdarbie.com

# What are your legal obligations to me when providing recommendations? How else does your Firm make money and what conflicts of interest do you have?

When we provide you with a recommendation as your broker-dealer, we have to act in your best interest and not put our interest ahead of yours. At the same time, the way we make money creates some conflicts with your interests. You should understand and ask us about these conflicts because they can affect the recommendations, we provide you.

<u>Potential Conflicts.</u> Brokers are compensated through the commissions they earn. The commissions you pay are collected by the Firm, and a portion is paid to your broker. Brokers may receive a higher payout if the commissions

#### Conversation Starter -

How might your conflicts of interest affect me, and how will you address them?

they earn in a given period achieve a certain threshold. This conflict is important as the broker may attempt to generate more commissions to obtain higher payout thresholds.

The Firm engages in revenue sharing agreements with other unaffiliated registered entities for services we cannot provide our clients. The Firm receives a portion of revenue from these unaffiliated firms when referring our clients to them. Potential conflicts may arise if the Firm refers services for the purpose of generating revenue.

# How do financial professionals make money?

Brokers at J.H. Darbie are compensated by a portion of client revenue; they earn and do not receive a salary. In addition, Brokers may also be compensated for referring business to the Firm.

# Do you or your financial professionals have legal or disciplinary history?

Yes, our Firm and financial professionals have legal and disciplinary history. You can visit <a href="Investor.gov/CRS">Investor.gov/CRS</a> for a free and simple search tool to research our Firm and financial professionals for further information regarding our disciplinary history.

#### Conversation Starter -

As a financial professional, do you have any disciplinary history? For what type of conduct?

**For additional information** about J.H. Darbie & Co., Inc., or to request a copy of this relationship summary, please visit <a href="https://www.jhdarbie.com">www.jhdarbie.com</a>. You may also call 212-269-7271 to request up to date information or a copy of this relationship summary.

### Conversation Starter -

Who is my primary contact person? Is he or she a representative of an investment adviser or broker-dealer? Who can I talk to if I have concerns about how this person is treating me?



# **Securities Account Application**

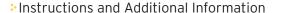
**Entity Accounts** 

120 Long Ridge Road, 3 North Stamford, Connecticut 06902 Telephone: 203.388.2700 Fax: 888.322.0982

Toll Free: 877.836.3949 www.visionfinancialmarkets.com

# Vision Securities Account Application Table of Contents

	<u>Page</u>
Instructions and Additional Information	1
Account Information - General Information (Form 1)	2-8
Customer Agreement (Form 2)	9-15
Web Site Access and Online Delivery Consent (Form 3)	16
Securities Account Transfer Form (Form 4)	17-18
Anti-Money Laundering and Privacy Policies	19-24





#### To Apply for an Account

- Please complete the Customer Account Information Form (FORM 1)
- Please read and sign the Customer Agreement (FORM 2) on page 15
- If you wish to access your account online and/or receive account communications (confirmations, statements, etc.) via e-mail, please sign the Web Site Access and Online Delivery Consent (FORM 3) on page 16
- Consult with your Financial Advisor if you have any questions regarding account setup, optional features, required information or any other questions related to establishing your new account.

#### **Additional Documentation**

- Please include a clear photocopy (enlarged, if possible) of your current passport, driver's license or other government issued document bearing a photograph and including a signature when returning this application. Non-U.S. citizens must provide a copy of their passport.
- Certain types of accounts and optional features selected by you in this Account Application will require additional documentation. Please see Vision's New Account Documentation Requirements available on our Web site or speak to your Financial Advisor to clarify the requirements for your account.

Please make a copy of your completed and signed Securities Account Application and return the original along with any required additional documentation to your Financial Advisor or to Vision Financial Markets.

#### **Funding Your Account**

You may fund your account in three ways:

#### 1. Transfer an Existing Account

Please complete and sign the Securities Account Transfer Form (FORM 4). If you are consolidating multiple, existing accounts into your new account at Vision, please complete a separate transfer form for each of the existing accounts.

#### 2. Checks

Please make checks payable to "VISION FINANCIAL MARKETS LLC". Generally, a transfer from another brokerage firm will be considered as cleared funds. All other instruments, including personal checks, may require up to three (3) days for bank clearance. Vision will not accept money orders, traveler's checks, starter checks, bank checks, cashier's checks, cash or third party checks except those payable directly to you from other broker/dealers or from the U.S. Government.

DO NOT SEND CHECKS DIRECTLY TO YOUR BROKER OR ANY BANK. PLEASE SEND THEM TO VISION'S STAMFORD OFFICE (120 LONG RIDGE ROAD, 3 NORTH, STAMFORD, CT 06902).

#### 3. Bank Wires

Vision considers wires as cleared funds and allows you to trade immediately upon receipt of the funds. Once you are provided an account number, you may wire funds.

For wire instructions, please contact your Account Representative or Vision's Client Services team at +1.877.836.3949 or clientservices@visionfinancialmarkets.com.

#### **Securities Investor Protection Corporation**

Vision is a member of the Securities Investor Protection Corporation ("SIPC"), which protects securities customers of its members up to \$500,000 (including up to \$250,000 for claims for cash). You may obtain information about SIPC, including the SIPC explanatory brochure, by calling SIPC at 202.371.8300 or by visiting their Web site, www.sipc.org. In addition, a hyperlink to the SIPC Web site is available from Vision's Web site.



# Account Information - General Information

	Account	Setup	
You must indicate an account type. Ty about which are appropriate in your s			esidence. If you need information
Account Types			
☐ C Corporation ☐ S Corporation ☐ Foreign Entity** ☐ Limited Liability Company ☐ Partnership ☐ Unincorporated Association	Trust:  ☐ Under Agreement - Revocable Living  ☐ Under Agreement - Irrevocable Living  ☐ Under Will	Retirement - Non-Vision Custodian*  □ Profit Sharing Plan  □ Defined Benefit Plan  □ Money Purchase Plan  □ Other Employee Benefit Plan (please specify):	Estate:  □ Administrator □ Executor □ Personal Representative
Please complete the Personal In the account.	formation section on the foll	owing page for one authorize	ed individual associated with
*A retirement account with a non-Vision custodian will handle the administration, re			
your account will be a Deliver vs. Pay  You must qu	Optional Fe	·	
Indicate any features in this section the Consult your Financial Advisor or Visi availability and eligibility, and to obta application(s) to apply for the features	on's Client Services team for in the appropriate additional	Account Features:  Margin Options Cash Management*  *Vision's Cash Management F sweep and direct deposit.	Program provides a money market
Account Name:			
	Entity Account	Information	
Entity Name		Country of Organization	Trust Date (Required for Trusts)
Tax ID Number	Country of Tax Residence	Entity ID Document	State / Country of ID Issuance
Legal Address		Mailing Address	s Legal Address
Street Address (No P.O. Boxes Allowed)		Street Address	
City. State. Zip. Country		City State Zip Country	





# - Account Information - General Information - Page 2

Provide personal information on the primary individual associated with this account (such as the primary authorized individual, custodian, administrator, trustee, partner, officer or participant).

ast Name	First Name	MI	Business Telephone	Home Telephone
esidence Address (St	reet Address - No P.O. Boxes Allowed)		Cell Phone	Fax
ity, State, Zip, Country	y		Social Security Number (if applicable)	Number of Dependents
ddress for accour	nt statements, if different from ab	oove	Date of Birth (MM/DD/YYYY)	Marital Status
reet Address				Mother's Maiden Name
				@
ty, State, Zip, Country	/		Primary E-mail Address (for delivery o	f statements and confirmations, if electe
			Secondary E-mail Address	.@
o Additional Aut	thorized Individual (if applica	ble)		
☐ Send accoun	at information to each account he	older's mailing add	dress or primary e-mail address (if el ess or e-mail address of the account	
Send accoun Otherwise, all accountivered to all accountivered to all accountive to Third Party (A	at information to each account he ecount information will be sent to bunt holders.	older's mailing address the mailing address ssary) Send this p		and deemed to have been de-
Send account Otherwise, all account of the lack of the	at information to each account he count information will be sent to bunt holders.  Attach additional sheets if nece on to send statements and/or co	older's mailing address the mailing address ssary) Send this p	ess or e-mail address of the account	and deemed to have been de-
Send account Otherwise, all account of the Party (A clease direct Vision-mail (no charge).	at information to each account he count information will be sent to bunt holders.  Attach additional sheets if nece on to send statements and/or co	older's mailing address the mailing address ssary) Send this p	ess or e-mail address of the account party duplicate:   Statements  aper (\$2.00 charge for each item s	confirmations ent in paper) or electronically
Send accoun Otherwise, all account livered to all account o Third Party (A lease direct Visio -mail (no charge).  Paper Delive	at information to each account he count information will be sent to bunt holders.  Attach additional sheets if nece on to send statements and/or co	older's mailing address the mailing address ssary) Send this p	ess or e-mail address of the account party duplicate:   Statements  aper (\$2.00 charge for each item s  Electronic Delivery	and deemed to have been de-



# ❖ Account Information - General Information - Page 3

Е	Employment Information and Affilia	tions (Primary Authorized Individual)
	If employed, please state the name and a ne of your business and industry. If retired	Idress of your employer and the nature of the business. If you are splease list your last position.
☐ Employed	☐ Not Employed	Position/Title (if self-employed, please provide occupation):
☐ Self-Employed	☐ Student	
	☐ Retired	
Employer:		Address of Employer (city, state and country):
Years There:		
If not employed, state reaso	on:	
Interest in a Public Com	pany	
	opriate box(es) below and indicate ticker company, whether US or non-US, in one	symbol(s) if you, or any member of your immediate household, ar or more of the following capacities:
☐ Executive Officer*	Ticker Symbol(s):	☐ 10% Shareholder Ticker Symbol(s):
☐ Director	Ticker Symbol(s):	☐ 5% Shareholder Ticker Symbol(s):
administration or finance). a	ny other officer who performs a policy makin	ent in charge of a principal business unit, division or function (such as sa g function, or any other person who performs similar policy making func please consult with your company's in-house counsel.
Require	d Under Vision's Anti-Money Laun	dering Policy (Primary Authorized Individual)
Check one: U.S. Citizen	Resident Alien Non-Resident Alien	Please include a photocopy (enlarged if possible) of your current p port, drivers license or other government issued document bearing photograph and including a signature when returning this application. Non-U.S. citizens must provide a copy of their passport.
Your Country of Chizeriship		☐ I am ☐ I am not a current or former senior official of a foreign ernment or political party, or senior executive of a foreign government or political party, or senior executive of a foreign government or political party, or senior executive of a foreign government or political party.
Drivers License #, Passport # or	Alien Identification Card # (if applicable)	owned commercial enterprise, or a family member or close associa such person.
Source of investable funds:	☐ Employment ☐ Inheritance ☐ Savi	ngs Other (Please Specify):
	ual, administrator, trustee, partner, of	
	Personal Information for Ac	Iditional Authorized Individual
Last Name	First Name MI	Business Telephone (
		() ()
Residence Address (Street Add	Iress - No P.O. Boxes Allowed)	Cell Phone Fax
City, State, Zip, Country		Social Security Number (if applicable) Number of Dependents
Address for account state	ments, if different from above	Date of Birth (MM/DD/YYYY)  Marital Status
Street Address		Mother's Maiden Name
City, State, Zip, Country		Primary E-mail Address (for delivery of statements and confirmations, if ele
on, outo, sip, country		@
		Secondary E-mail Address



# - Account Information - General Information - Page 4

e business. If you are self- vide occupation):
ry):
mediate household, are
mbol(s):
mbol(s):
n or function (such as sales, milar policy making function counsel.
Individual)
ssible) of your current pass- issued document bearing a on returning this application. eir passport.
nior official of a foreign gov- ve of a foreign government- nember or close associate of
. Dollars: Total assets mi-
\$500,000 - \$999,999
\$1,000,000 - \$4,999,999
\$5,000,000+
and easily convert to cash nis account without experi- n, for example, the lack of a
osts or penalties is:
Somewhat important
Does not matter





# Account Information - General Information - Page 5

Investment Experience of Primary Authorized Individual						
How many years experience do you have investing in the following areas?						
Stocks Options Bonds Securities Futures Annuities	None	Less than 1 year	1-5 yrs.	6-10 yrs.	10+ yrs.	None
					Authori	Individual(s)
Check all applicable boxes and provide an explanation in the space provided if you or if an immediate family member (spouse, brother, sister, parent, child, mother-in-law, father-in-law, sister-in-law, brother-in-law, daughter-in-law, son-in-law), or other person who supports you or who you support to a material extent, or an additional account holder, is a person described below.  A member or employee of any securities, options or commodities Exchange or other Self-Regulatory Organization including a registered securities association, registered clearing organization or the Municipal Securities Rulemaking Board.*  An employee of a broker/dealer or other member of the Financial Industry Regulatory Authority (FINRA).*  A senior officer of a bank, savings and loan institution, insurance company, investment company, or investment advisory firm, or other financial institution.*  An employee of an investment advisor.*  An employee of a state or federal securities regulator.*  An employee of a state or federal securities regulator.*  A person in the securities department of any of the entities listed above, or a person in a position to influence, or whose activities directly or indirectly involve, or are related to, the function of buying or selling securities for any such entities.*  A person who has contributed to the equity or capital of a broker/dealer, directly or indirectly, in an amount that exceeds 10% of the broker/dealer's equity or capital.*						
coordinate trading?  Do you have a relationship with another entity which has an account at Vision (e.g., you are an officer, director, employee, shareholder, manager, member, partner, or beneficial owner in the entity)?  *If yes to any of the above, please explain and include account numbers where applicable:						
Education:  High School Undergraduate Graduate  Degrees Obtained  Have you ever been the subject of a bankruptcy proceeding, receivership, or similar action?  Yes* No  Have you ever been in a legal dispute, arbitration, or reparations action related to a securities or commodity account? Yes* No  Have you ever closed an account with an unpaid balance at a securities or commodity firm?						
*If yes to any of the above, please explain:						





# - Account Information - General Information - Page 6

Investment Profile of the Entity				
Investment Objectives*:  — Preservation of Capital — Income — Capital Appreciation — Speculation  *Rank the investment Objectives for this account in order of importance to you from 1 to 4, with 1 being the most important. Please review Vision's Description of Investment Objectives and Risk Tolerance (found at the end of this form) for important information regarding investment objectives and risk tolerance. Please note that if you plan to apply for margin privileges for this account, "speculation" must be either the number 1 or number 2 Investment Objective on your account.  Names of companies where you have had securities accounts in the last 5 years:				
Additional Authorized Trader or Discretionary Account				
Attach additional sheet if necessary.  Authorize this person to trade on this account:    Limited Trading Authority*   Full Trading Authority*   Power of Attorney (POA)**: Full POA, or Limited POA Is the additional authorized trader an Associated Person of Vision? Yes No  * You must provide the Trade Authorization form (available on Vision's Web Site) or a copy of your Investment Management Agreement.  **Please provide a copy of the executed Power of Attorney.				
Div	ridend/Distribution Payment Instructio	ns		
All dividends, interest and distributions will be retained in your Account at Vision (Vision's default option) unless you direct otherwise by selecting one of the options below:  Reinvest mutual fund distributions and handle all other distributions per Vision's default option Pay all distributions upon receipt by Electronic Funds Transfer (ACH)*				
To receive distributions via Electronic Funds Transfer, which is the fastest way to receive payment, please provide the information requested below and attach a voided check:  Bank ABA Number: Bank Account Number: Bank Account Type: _ Savings _ Checking				
*If you would prefer a physical check mailed to you Checks can be issued weekly or monthly.		contact Vision's Client Services team.		



### Account Information - General Information - Page 7

#### **Internal Revenue Service Certification**

Under penalty of perjury, you certify (1) that you are a U.S. citizen, U.S. resident alien or other U.S. person, (2) that your Social Security or taxpayer ID number shown on this form is your correct number, and (3) that you are not subject to backup withholding because (a) you are exempt from backup withholding, or (b) you have not been notified by the Internal Revenue Service (IRS) that you are subject to backup withholding as a result of a failure to report interest or dividends, or (c) you have been notified by the IRS that you are no longer subject to backup withholding. The Internal Revenue Service does not require your consent to any provision of this document other than the certification required to avoid backup withholding.

Certification Instructions: You must check this box if you cannot certify to item (3) above, meaning that you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return.

You are not a U.S. entity and have attached Form W-8BEN-E to this application. Such form can be obtained at www.visionfinancialmarkets.com/securities/open or www.irs.gov. You need to include a copy of your passport or other government-issued ID.

#### **Description of Investment Objectives**

**Preservation of Capital:** An investment objective of Preservation of Capital indicates you seek to maintain the principal value of your investments and are interested in investments that have historically demonstrated a very low degree of risk of loss of principal value.

**Income:** An investment objective of Income indicates you seek to generate income from investments and are interested in investments that have historically demonstrated a low degree of risk of loss of principal value.

**Capital Appreciation:** An investment objective of Capital Appreciation indicates you seek to grow the principal value of your investments over time and are willing to invest in securities that have historically demonstrated a moderate to above average degree of risk of loss of principal value to pursue this objective.

**Speculation:** An investment objective of Speculation indicates you seek a significant increase in the principal value of your investments and are willing to accept a corresponding greater degree of risk by investing in securities that have historically demonstrated a high degree of risk of loss of principal value to pursue this objective. You may seek to take advantage of short-term trading opportunities, which may involve establishing and liquidating positions quickly.

#### **Description of Risk Tolerance**

**Conservative:** You want to preserve your initial principal in this account, with minimal risk, even if that means this account does not generate significant income or returns and may not keep pace with inflation.

**Moderate:** You are willing to accept some risk to your initial principal and tolerate some volatility to seek higher returns, and understand you could lose a portion of the money invested.

**Aggressive:** You are willing to accept high risk to your initial principal, including high volatility, to seek high returns over time, and understand you could lose a substantial amount of the money invested.

**Speculative:** You are willing to accept maximum risk to your initial principal to aggressively seek maximum returns, and understand you could lose most, or all, of the money invested.

For Broker/Dea	aler Use Only
☐ Back office processing completed	☐ CRM processing completed



#### Customer Agreement

In consideration of Vision Financial Markets LLC accepting one or more securities accounts for the undersigned, it is agreed:

#### 1. DEFINITIONS.

- (a) "Account" means any securities account you open with Vision.
- **(b)** "Correspondent" means a broker/dealer which utilizes Vision to perform securities clearing services on its behalf. The Customer accounts of a Correspondent are carried on Vision's books and records.
  - (c) "Customer", "you" or "your" refers to the undersigned and any other actual or beneficial owner of property in the Account.
- (d) "Securities and other property" means securities or other property held, carried or maintained by Vision, in Vision's possession and control, for any purpose, in your Account, including any account in which you may have an interest. "Securities and other property" includes, without limitation, money, securities and financial instruments of every kind and nature, and related contracts and options.
  - (e) "Vision", "we", "us" or "our" refers to Vision Financial Markets LLC.
  - (f) Captions and headings of this agreement are for descriptive purposes only and are not to be considered in its interpretation.
- 2. OWNERSHIP AND AUTHORIZATION. You agree that you are the rightful owner of all Securities and other property purchased, held and sold by you through Vision. You have obtained and will provide Vision with all necessary authorizations from third parties to open your Account and effect transactions in Securities and other property under this agreement. You authorize Vision to purchase and sell Securities and other property for your Account in accordance with your oral, electronic or written instructions. We shall not be liable for acting on any false or erroneous oral or written instructions if the instructions reasonably appeared to us to be genuine or accurate. Vision shall be under no duty or obligation whatsoever to verify, confirm, inquire into or otherwise assure that any instructions or orders given to us by any authorized representative are your authorized acts. In the event of conflicting instructions, Vision reserves the right to take no action with respect to such instructions until the dispute is resolved to the satisfaction of Vision. You shall hold the Vision Parties (as defined below) harmless from any losses arising from Vision's reliance on and action taken based on instructions from any authorized representative. If Vision believes there is a dispute concerning the control or ownership of Securities and other property in your Account, Vision may, but is not obligated to, take one or more of following actions, without any liability, until such dispute is resolved to our satisfaction:
  - (a) Restrict activity in the Account;
  - (b) Require that all instructions be in writing, signed by you or your duly authorized representative; and
  - (c) File an interpleader action in an appropriate court at your expense.

#### 3. GOVERNMENTAL AND EXCHANGE RULES.

- (a) All transactions shall be subject to the constitution, by-laws, rules, regulations, customs, usages, rulings and interpretations of the exchanges, markets and clearing organizations where executed and settled and to all rules and regulations of the Financial Industry Regulatory Authority, Inc. ("FINRA"), Chicago Board Options Exchange ("CBOE"), Securities and Exchange Commission ("SEC"), other markets and regulatory organizations, and all applicable federal or state statutes, rules and regulations (collectively, "Governing Regulations"). If any Governing Regulations change, those changes shall be binding upon Vision and you as if made a part of this agreement without any additional action on Vision's or your part. If this agreement is incompatible with any current or future Governing Regulations, the affected provisions of this agreement shall be deemed modified or superseded, as the case may be, by the applicable provisions of such Governing Regulations, and all other provisions of this agreement and provisions so modified shall in all respects continue in full force and effect. Vision's failure to comply with any such Governing Regulations shall not be a breach of this agreement or otherwise impose liability upon Vision nor relieve you of any obligations hereunder. If you are subject to any Governing Regulation, Vision shall have no duty to determine whether you are in compliance with any Governing Regulation.
- (b) When handling an order of 500 contracts or more on your behalf, Vision may solicit other parties to execute against your order and may thereafter execute your order using the International Securities Exchange's, ISE Gemini Exchange's, or ISE Mercury Exchange's Solicited Order Mechanism. This functionality provides a single-price execution only, so that your entire order may receive a better price after being exposed to the Exchange's participants, but will not receive partial price improvement. For further details on the operation of this Mechanism, please refer to International Securities Exchange, ISE Gemini, and ISE Mercury Rules 716(e), all which are available at http://www.ise.com/options/regulatory-and-fees/rules-and-rule-changes.
- **4. LIENS, COLLATERAL AND TRANSFER AUTHORIZATION.** This section applies to margin accounts or if there is a deficit in your cash Account.
- (a) All of your Securities and other property now and hereafter held, carried or maintained by Vision (or by any of its affiliates) in Vision's possession or control (or in the possession and control of any such affiliates) for any purpose, in or for any of your Accounts, now or hereafter opened, including any account, margin or cash, in which you have an interest, or which at any time are in your possession or under your control, shall be subject to a lien and security interest for the payment and discharge of, and a right of set off for, any and all indebtedness or any other obligations you may have to Vision. You agree that Vision holds all your Securities and other property as security for the payment of any such liability or indebtedness to Vision in any said account. Vision, in its sole discretion, without prior notice to you, may use, credit, apply or transfer interchangeably between any of your Accounts at Vision (or an affiliate of Vision) whenever Vision considers such a transaction necessary for its protection. In enforcing this lien and security interest, Vision, in its sole discretion, may determine which Securities and other property are to be sold and which contracts to be closed in order to satisfy any indebtedness or obligation you have to Vision. You irrevocably appoint Vision as your attorney-in-fact with power of substitution to execute any documents for the perfection or registration of such general lien and security interest.



#### : Customer Agreement - Page 2

- (b) Vision may invest and reinvest any funds you deposit, subject to Governing Regulations, and Vision shall be under no obligation to pay you any interest on cash balances or to provide any other benefit derived from the investment of your Securities and other property.
- (c) You understand that any balance due on your Account is payable immediately and Vision may demand payment of the full amount of any balance due on your Account at any time. If any dividend, interest, distribution or similar payment is made on your Account, Vision is authorized, but not required, to apply the payment to any balance due on your Account.

#### 5. BREACH; LIQUIDATION OF ACCOUNTS AND PAYMENT OF COSTS.

- (a) Vision shall have all rights and remedies available to a secured creditor under Governing Regulations, in addition to the rights and remedies provided herein. In the event of a breach, repudiation, or default by you, you understand that Vision may at any time, at our sole discretion and without prior notice to you: prohibit or restrict your access to the use of Vision's Web site (including any order entry system) or related services and your ability to trade; refuse to accept any of your transactions; refuse to execute any of your transactions; and/or terminate your Account. The closing of the Account will not affect the rights and/or obligations of either party incurred prior to the date the Account is closed.
- (b) In the event of (i) your death or judicial declaration of your incompetency, (ii) the filing of a petition in bankruptcy, a petition for the appointment of a receiver by or against you or a joint tenant in the account, or an assignment for the benefit of creditors, (iii) your termination, wind-up or dissolution (iv) an attachment, garnishment or levy on your Account, (v) insufficient margin as determined by Vision in its sole discretion, (vi) Vision's determination that any collateral deposited to protect one or more of your Accounts is inadequate or insufficient regardless of market quotations to secure such Account, (vii) any representations or warranties under this agreement shall be untrue in any material respect when made or repeated or (viii) any other circumstances that Vision deems necessary or appropriate, Vision is hereby authorized to take any or all of the following actions regarding your Account: (A) satisfy any obligation you may have to Vision out of any of your Securities and other property held by Vision or an affiliate of Vision; (B) liquidate any or all of your positions and assets without demand or notice and apply the proceeds to satisfy your obligations; (C) set-off, net and/or recoup any Vision obligations against your obligations; (D) convert any obligation from one currency to another currency; (E) cancel any or all open orders; (F) purchase Securities to cover the sale of Securities; and (G) take any other action Vision deems appropriate. Any or all of the above actions may be taken at Vision's discretion without demand and without prior notice to you. You shall at all times be liable for the payment of any deficit in your Account upon demand by Vision. You shall be responsible for and shall promptly pay to Vision all Account deficits and other obligations you may owe to Vision (collectively, "Customer Debts"), plus interest thereon at rates set forth in Section 15. You further agree to pay all of Vision's costs and expenses, including without limitation in-house and outside attorneys' fees, incurred in collecting Customer Debts in any legal proceeding unless you are the prevailing party. Customer Debts are payable on the date incurred without demand by Vision.

#### 6. ORDERS FOR DELIVERY AND SETTLEMENT; PAYMENTS FOR PURCHASES AND SALES.

- (a) You will designate each order to sell as a "long" sell order or a "short" sell order. A "short" sale means the sale of a security not owned by you. Vision may, at its sole discretion and without prior notice to you, cover any short sale in your Account. You understand that "cover" means the purchase, at the current market price, of securities that were previously sold short. When you designate a sale as "long", you are promising to Vision that you own the security and promise that, if the security is not in Vision's possession when you place the sale order, you will deliver the security to Vision by the settlement date, Vision may purchase the security, at the current market price, for your Account and you will be responsible and agree to compensate Vision for any loss, commission and/or fees.
- (b) Where required by Governing Regulations, in placing any sell order with, or reporting a sell order to us for, a long account, you shall designate the order as such. No order may be designated as being for a "long" account unless (i) you own the relevant securities and (ii) either such securities are in our physical possession and control at the time you place the order or, upon your request, we have determined that Vision may reasonably expect such securities to be in its physical possession or control in good deliverable form by settlement date. Your designation of an order as "long" shall constitute your representation that (i) and (ii) are true and accurate statements. In addition, the designation of a sell order for a long account shall constitute a representation that such security may be sold without any restriction in the open market.
- (c) When you instruct us to purchase a security, you will make payment to Vision on or before the settlement date. If you fail to make payment by the settlement date, you authorize Vision, at Vision's sole discretion and without prior notice to you, to sell the purchased security or any other securities in your Account to satisfy the debt, and you understand that you will be solely responsible for any resulting loss. Alternatively, if you fail to pay for a security purchased by you by the settlement date, you understand that your Account can be charged a late fee in addition to interest on the full amount of the deficit in your cash Account.
- (d) If, for any transaction, you fail to make payment or deliver securities in good form, you authorize Vision to take all steps necessary to complete or cancel the transaction to minimize loss. You agree to reimburse Vision for any and all costs, losses and liabilities incurred by Vision, including attorneys' fees (both in-house and outside attorneys). In the event you become indebted to Vision with respect to your Account, you agree that you will satisfy such indebtedness upon demand. You agree that if, after demand, you fail to pay the indebtedness, Vision may close the Account and/or liquidate any Securities and other property in the Account, or otherwise held by Vision, in an amount sufficient to pay your indebtedness, plus interest accrued thereon, and take any other action permitted by this agreement or the Governing Regulations.
- (e) You will provide us with any necessary documentation (including prospectuses and opinions) in order to satisfy legal transfer requirements, if any, in accordance with Governing Regulations.

#### 7. FEES.

(a) You agree to pay such brokerage fees, commissions, transaction fees and account charges as Vision may impose from time to time. Such fees include, without limitation, fees imposed by FINRA, exchanges and clearing houses, and processing and servicing charges. Insignificant residuals on block trades may be held by Vision and treated as additional servicing charges. In the event that your Account is transferred to another broker, Vision may charge a reasonable transfer fee. If your Account falls below a market value of \$25,000 and has no trading activity for the prior quarter, Vision may charge an inactive account fee of \$15 per quarter, provided that this charge shall not apply



### : Customer Agreement - Page 3

to an Individual Retirement Account (dividend reinvestment does not constitute "trading activity"). If in order to trade on a foreign exchange, your funds are converted from U.S. dollars to a foreign currency or from a foreign currency to U.S. dollars, Vision may charge a reasonable markup in addition to the prevailing exchange rates. Vision may adjust its fees from time to time without prior notice to you. You authorize Vision to pay such fees from assets in your Account and, if necessary, by selling other assets in the Account. Vision reserves the right to change its fees or charges, or to implement additional fees or charges at any time, except as limited by applicable law. Fees are non-refundable.

- **(b)** If you own physical certificates of stocks and/or bonds and request that Vision hold such certificates in its possession for safekeeping, Vision will charge you an annual safekeeping fee of \$100 per certificate. Furthermore, if you request that a physical certificate be transferred and shipped to you, a \$175.00 fee per transfer request will be charged by Vision. Additional fees may apply regarding services not listed in this paragraph for physical certificates.
- 8. STATEMENTS AND CONFIRMATIONS. All notices, demands, reports or other communications shall be transmitted to you at the address or, in the case of communications, the telephone number or e-mail address (if you have consented to e-mail delivery), shown on the account application or to such other address you designate in writing. All communications to you shall be deemed to have been received by you personally at the time so sent to you or your authorized agent, whether actually received or not. Reports of the execution of orders, trade confirmations or other notices shall be conclusive and final and shall be deemed to be accepted and ratified by you, unless you object by written communication actually received by Vision at its principal office within two (2) business days after delivery of or communication of the confirmation, report or notice to you by Vision. In addition, if Vision has not promptly advised you of the status of any order placed by you, you shall promptly, but in no event later than 24 hours after an order has been placed, contact Vision by telephone to verify your Account status. Your failure to contact Vision shall relieve Vision of any responsibility or liability with respect to such order. All orders shall only be good for the day such orders are placed, unless specified by you to be open orders. Any open order placed by you will not be cancelled by Vision unless you specifically requests cancellation. Vision shall not be held responsible for delays in the transmission or execution of orders due to a breakdown, delay in or failure of transmission or communication facilities, or for any other cause beyond Vision's control. YOU MUST OBJECT TO YOUR MONTHLY STATEMENTS, TRADE CONFIRMATIONS OR OTHER NOTICES IN WRITING AND DIRECT SUCH NOTICES TO YISION AT: 120 LONG RIDGE ROAD, 3 NORTH, STAMFORD, CT 06902 OR BY FACSIMILE TO 203.517.9710, ATTN: COMPLIANCE DEPARTMENT, WITHIN THE TIME PERIOD SET FORTH ABOVE. YOUR FAILURE TO OBJECT TIMELY AND IN WRITING SHALL CONSTITUTE RATIFICATION OF ALL ACTIONS TAK
- 9. NO TAX, ACCOUNTING, LEGAL OR MARKET ADVICE. You acknowledge that Vision does not provide any tax, accounting or legal advice of any kind to you. Vision does not give advice or offer any opinion with respect to the profitability, suitability or potential value of any particular transaction or investment strategy. You further acknowledge that any recommendations, market letters or other information ("Market Information") provided to you by Vision or any Correspondent clearing through Vision does not constitute an offer to sell or to buy any Securities or other property. Although derived from sources believed to be reliable, Vision makes no representation, warranty or guaranty as to, and shall not be responsible for, the accuracy or completeness of any information furnished to you. Vision makes no representation, warranty or guaranty with respect to the tax consequences of your transactions. You assume the risk of relying on Market Information and hereby indemnify and hold the Vision Parties harmless from any and all claims, demands, losses, damages or expenses the Vision Parties may incur as a result of your use of Market Information. You agree that any investment decisions and transactions you make will be based solely on your own evaluation of your financial circumstances and investment objectives and whether such decisions and transactions are suitable with respect to your investment and/ or trading strategy.

### 10. CUSTOMER REPRESENTATIONS AND WARRANTIES.

- (a) By signing this agreement, you represent and warrant, and you will be deemed to have repeated each representation and warranty at the time of entering into each transaction, that: (i) all information provided to Vision (including by without limitation, on Form 1) is true and correct and is not misleading; (ii) except as disclosed in writing to Vision, no one except you has an interest in any Account carried for you by Vision; (iii) you have read and understand this agreement and have the required legal capacity, power and authority to enter into this agreement, and to engage in transactions of the kind contemplated hereunder; (iv) the performance of your obligations hereunder is not prohibited by any Governing Regulation, agreement or judicial or administrative order; (v) if applicable, the persons executing this agreement are duly authorized to sign this agreement in your name; (vi) unless you expressly advise Vision to the contrary, you are not an affiliate (as defined in Rule 144A(a)(1) of the Securities Act of 1933) of the issuer of any security held in your Account; (vii) you agree not to make any trade individually or in concert with others that exceeds position limits imposed on you by Vision, any market or exchange or Governing Regulations; and (viii) you will not give or seek to give an order to Vision for a foreign exchange transaction (i.e., spots, forwards and options) without obtaining the agreement of Vision as to the following terms of each such trade: (X) specified amount of currency that is to be bought or sold; and (Y) the specific exchange rate at which the specified amount of currency is to be bought or sold.
- (b) You further represent that you are not (i) an exchange or employee of any exchange, (ii) a corporation or employee of any corporation in which any exchange owns a majority of the capital stock, (iii) a member of any exchange or employee of such a member, (iv) a member of FINRA or employee of such a member, (v) an employee of any bank, trust company or insurance company or (vi) a corporation, firm or individual engaged in the business of dealing either as a broker or as principal in securities, bills of exchange, acceptances or other forms of commercial paper, unless you notify Vision to that affect. You agree that you will promptly notify Vision in writing if any of the information or representations contained in the Account Application or in this agreement materially change or become inaccurate in any material aspect.
- (c) You further represent that no one except you (or the beneficial owner(s)) if signed in a representative capacity) has an interest in the Account. If the Account is beneficially owned by any person who is a Securities Exchange Act of 1934 Section 16 reporting person to a U.S. public company, you represent that no funds or assets belonging to such U.S. public company or any affiliate of such U.S. public company, will be invested through the Account.
- 11. ORDERS. Vision may refuse to accept any of your instructions and may process your instructions in any manner it believes commercially reasonable. You acknowledge Vision has absolute discretion in routing trade orders as long as it makes a reasonable and good faith effort to obtain best execution. For orders executed electronically via the Internet, online order entry systems or by facsimile (collectively, "Electronic Orders"), Vision's liability is limited to direct damages caused solely by its gross negligence or willful misconduct; provided, however, Vision is not



#### : Customer Agreement - Page 4

responsible for loss or damages (including without limitation, loss of profits or use, and direct, indirect, incidental, punitive, special or consequential damages), arising from (a) any failure or malfunction of an Electronic Order entry system or inability to enter or cancel Electronic Orders, or (b) any fault in delivery, delay, interruption, inaccuracy or termination affecting all or part of any Electronic Order system or any supporting facility, regardless of whether a claim arises in contract, tort or otherwise. Unless otherwise specified, your instructions are not valid beyond the trading session entered.

- **12. PAYMENT FOR ORDER FLOW.** Vision may, from time to time, receive payment for order flow. Order flow payment is compensation received as an incentive to direct transactions to certain market makers or specialists. This compensation is received in a number of ways, including direct cash payment. In certain instances, reduced transaction fees may be provided by such market makers or specialists.
- **13. LIMITS ON MUTUAL FUND TRADES.** Because excessive trading in mutual fund shares can be detrimental to a fund and its shareholders, Vision may block account owners or accounts that engage in excessive trading from making further transactions in fund shares. A block on trading fund shares may be temporary or permanent, and may apply only to certain mutual funds or all mutual funds. The decision to impose a block may originate with a mutual fund company or may be made by Vision at the brokerage account level, if Vision believes such a block is warranted. To see what a given fund company's definition of "excessive trading" is, please check the fund's prospectus.
- **14. CREDIT AND REFERENCE CHECK.** You authorize Vision, from time to time, to contact any financial institution, credit agency and other references to verify your information, creditworthiness and background, including financial information. Where Vision refuses to open an account for you, denies you credit or takes other adverse action based on your credit report, you may request in writing from Vision the name, address and telephone number of the credit agency which provided the information.
- **15. INTEREST.** Except as otherwise set forth in this agreement, interest chargeable on amounts you owe Vision shall be the lesser of the highest rate permitted by law or two percent (2%) above the U.S. Prime rate as shown in the "Wall Street Journal" on the date Customer Debt becomes due and payable.
- **16. USE OF CUSTOMER FREE-CREDIT BALANCES.** All free-credit balance funds (i.e., cash balances in your Account) are payable to you upon demand (subject to any open commitments in your Account) and, although properly accounted for on Vision's books and records, are not segregated and may be used in the operation of Vision's business, pursuant to SEC Rule 15c3-2. In the event you do not wish to have a free-credit balance in your Account, you may request Vision to sweep such cash to a money market fund by contacting your Registered Representative or Vision's Client Services team (1-877-836-3949 or clientservices@visionfinancialmarkets.com).
- 17. PARTNERSHIP ACCOUNTS. Where your Account is a partnership, in the event of the dissolution or the termination of the partnership or the dissolution, termination or withdrawal of a general partner of the partnership by death, retirement or for any other reason, the remaining partners shall immediately give Vision written notice thereof and Vision may, before or after receiving such notice, close the partnership's Account and proceed in accordance with Section 5 above and take such action, institute such proceedings, require such papers, retain such portion of the Account or restrict transactions in the Account as Vision may deem advisable to protect Vision against any liability, tax or penalty under any applicable laws. The estate of any general partner who has died shall be liable, and each surviving general partner shall continue to be liable, to Vision for any Your Debt, debit balance or loss in the Account resulting from the completion of transactions initiated prior to receipt by Vision of such written notice or incurred in the liquidation of the account(s) or the adjustment of the interests of the respective parties.
- 18. PENSION ACCOUNTS. If your Account is a Keogh plan, pension and profit sharing trust, or other employee benefit plan (collectively, a "Plan") as defined by Section 3(3) of the Employee Retirement Income Security Act of 1974 ("ERISA"), the undersigned trustee or its authorized designee ("Trustee") acknowledges that the establishment of the Account and all transactions executed through the Account are subject to certain restrictions under Section 404(a) of ERISA, including the requirement that such transactions be prudent, that the investments be diversified, and that there are certain transactions which the Plan is prohibited from entering into under Section 406 of ERISA and Section 4975 of the Internal Revenue Code ("Code") regardless of whether such transactions are prudent. The Trustee further acknowledges that certain transactions if entered into by the Plan may result in the recognition of taxable income under Section 511 of the Code. The Trustee represents and warrants that, with respect to each transaction to be executed through the Account, the determination as to whether such transaction complies with the standards of Section 404(a) of ERISA will constitute a transaction prohibited under Section 406 of ERISA, or Section 4975 of the Code, or will result in the recognition of unrelated business taxable income, will be made either by the Trustee or by another person who has been determined by the Trustee to be either a fiduciary or an investment manager properly delegated the authority to make, or to advise the Plan as to, such determinations. The Trustee understands and agrees that if the Plan permits participant-directed investments pursuant to Section 404(c) of ERISA, in no event shall Vision have any responsibility or authority to make, or to advise the Plan, the Trustee or plan participants as to, such determinations. The Trustee understands and agrees that Vision is neither a fiduciary nor an investment manager with respect to the Plan as defined in Sections 3(21) and 3(38) of ERISA. Nevertheless, if, contrary to the expectations of the parties, it is determined that Vision is a fiduciary or investment manager, Vision's responsibility and authority in acting in such capacity shall be limited to performing Vision's obligations as specifically set forth herein, and Trustee represents and warrants that such allocation of fiduciary responsibility is authorized under the instrument that the Plan maintained in accordance with Section 402(c) of ERISA. By signing this agreement, the Trustee agrees to indemnify and hold harmless Vision for any liability which may be imposed on Vision, including but not limited to, Section 409 of ERISA or any tax which may be assessed against Vision under Section 4975 of the Code, any other damage or expense which may be suffered by Vision by reason of Vision being subject to the provisions of ERISA, and all costs and expenses (including attorneys' fees) incurred by Vision in defending against the foregoing. The foregoing provisions shall also apply to any federal or state fiduciary law governing the investments of employee benefit plans which is supplementary to, or in lieu of, the specific provisions of ERISA referred to herein.
- 19. NO WAIVER OR AMENDMENT; ADDITIONAL DOCUMENTATION. No provision of this agreement may be waived or amended unless the waiver or amendment is in writing and signed by an authorized officer of Vision. No remedy, waiver or amendment of Vision's rights or privileges shall be implied from any course of dealing between you and Vision, or the failure of Vision to exercise any of its rights hereunder or insist on strict compliance with any obligation hereunder. Vision may modify or amend this agreement upon 30 days prior written notice to you, and your acceptance of such amendment or modification will be deemed effective by your continued use of the services of the Account. You understand that there may be additional documentation required by Governing Regulations or Vision's policies and procedures. You agree to promptly comply with any such requests for documents.



### : Customer Agreement - Page 5

- 20. BINDING EFFECT. This agreement shall be continuous and shall govern, individually and collectively, all your Accounts opened or reopened with Vision or to the extent indicated herein, its affiliates, successors and assigns. This agreement shall inure to the benefit of Vision and its successors, assigns and affiliates, and shall be binding upon you and your estate, executors, administrators, legal representatives, successors and assigns. You ratify all transactions with Vision affected prior to the date of this agreement, and agree that your rights and obligations in respect thereto shall be governed by the terms of this agreement, which supersedes all other Customer agreements between Vision and you.
- 21. TERMINATION. This agreement may be terminated by either party at any time by giving written notice to the other party. Your Account shall be deemed closed and this agreement deemed terminated it the Account contains no Securities and other property for a period of 90 days. Termination shall not affect any transaction entered into and shall not relieve you of any obligation or liability incurred under this agreement prior to termination.
- **22. RECORDING.** Subject to Governing Regulations, you agree that Vision, in its sole discretion, may record any telephone conversation between Vision and yourself or your agent. You hereby waive any right to object to the admissibility into evidence of such recordings in any legal proceeding between you or your agent and Vision. You agree that Vision may erase such recordings in accordance with its customary document retention policies. The rights conferred upon Vision in this paragraph extend to any third-party fiduciary with discretion over your Account.
- 23. PROSPECTIVE CONSENT TO ASSIGNMENT OR TRANSFER OF ACCOUNT(S). Vision may assign or transfer your Account to any of its successors or assigns without prior notice to you. You hereby consent to the assignment or transfer of your Account at any time hereafter from Vision to another broker, provided you receive a written notice of the assignment or transfer and have a reasonable opportunity to object. You may not transfer or assign your Account without the express written consent of Vision. Any assignment of your rights and obligations hereunder or interest in any property held by or through Vision without obtaining the prior written consent of Vision shall be null and void.
- **24. DAMAGES.** THE PARTIES AGREE NOT TO SUE EACH OTHER FOR PUNITIVE, EXEMPLARY, CONSEQUENTIAL, INDIRECT OR SPECIAL DAMAGES IN A COURT OF LAW OR BEFORE ANY ARBITRATION PANEL EVEN IF APPLICABLE LAW OR THE ARBITRATION FORUM RULES ALLOW THE AWARD OF SUCH DAMAGES.
- 25. ACCEPTANCE. This agreement shall not be deemed to be accepted by Vision or become a binding contract between you and Vision until it is executed by an authorized officer of Vision.
- 26. CORRESPONDENTS AND THIRD PARTY BENEFICIARIES. If this Account is introduced by a Correspondent broker/dealer which clears its business through Vision, Vision's liability is strictly limited to matters related to the execution and recordkeeping of trades and Vision will not be responsible for the conduct, representations or recommendations of the Correspondent or its employees or agents. If Vision is carrying the Account for you as a clearing broker by arrangement with a Correspondent through whom your Account has been introduced to Vision, then until receipt from you of written notice to the contrary, Vision may accept from such Correspondent, without inquiry or investigation by Vision, (a) orders for the purchase or sale in the Account of Securities and other property on margin or otherwise, and (b) any other instructions concerning the Account. Vision shall not be responsible or liable for any acts or omissions of such Correspondent or its employees or agents. All rights of Vision under this agreement shall also be extended to any Correspondent or other third party that introduced this Account to Vision and to any securities broker/dealer with which Vision interacts in connection with your Account, each of which is expressly made a third party beneficiary of this agreement.
- **27. FORCE MAJEURE.** Vision shall not be liable for any loss or delay caused or have any obligation to provide services to you or your Account, when and to the extent Vision is prevented from doing so, directly or indirectly, by war, natural disasters, government acts or restrictions, exchange or market rulings, suspension of trading, electronic or telephone failures, labor disputes, civil commotions, enemy actions, acts of terrorism or other conditions beyond the reasonable control of Vision.

#### 28. ARBITRATION.

#### **Arbitration Disclosures:**

This agreement contains a predispute arbitration clause. By signing an arbitration agreement the parties agree as follows:

- (a) All parties to this agreement are giving up the right to sue each other in court, including the right to a trial by jury, except as provided by the rules of the arbitration forum in which a claim is filed.
- (b) Arbitration awards are generally final and binding; a party's ability to have a court reverse or modify an arbitration award is limited.
- (c) The ability of the parties to obtain documents, witness statements and other discovery is generally more limited in arbitration than in court proceedings.
  - (d) The arbitrators do not have to explain the reason(s) for their award.
  - (e) The panel of arbitrators will typically include a minority of arbitrators who were or are affiliated with the securities industry.
- (f) The rules of some arbitration forums may impose time limits for bringing a claim in arbitration. In some cases, a claim that is ineligible for arbitration may be brought in court.
- (g) The rules of the arbitration forum in which the claim is filed, and any amendments thereto, shall be incorporated into this agreement.



#### : Customer Agreement - Page 6

#### **Arbitration and Dispute Resolutions:**

The parties waive their rights to seek remedies in court, including the right to a trial by jury. You agree that all controversies or disputes, either arising in the future or in existence now, between you and Vision (including any of our officers, directors, members, employees, agents, parent, subsidiaries or affiliates) shall be resolved by arbitration. Such controversies or disputes, include, but are not limited to, those involving any transaction in any of your Accounts with Vision, or the construction, performance or breach of any agreement between us, whether entered into or occurring prior, on or subsequent to the date hereof.

Any arbitration claim made shall be submitted to the Financial Industry Regulatory Authority, Inc. or other self-regulatory organization ("SRO") subject to the jurisdiction of the Securities and Exchange Commission of which Vision is a member. Such arbitrations shall be conducted pursuant to the arbitration rules of the applicable SRO. You may elect whether arbitration shall be by an exchange or SRO of which Vision is a member. If you fail to make such election by registered letter or overnight delivery by reputable courier addressed to Vision at the office where you maintain your Account before the expiration of five days after receipt of a written request from Vision to make such election, then Vision may make such election.

Judgment upon the award of arbitrators may be entered in any state or federal court having jurisdiction.

Nothing in this agreement shall be deemed to limit or waive the application of any relevant state or federal statute of limitation, repose, or other time bar.

No person shall bring a putative or certified class action to arbitration, nor seek to enforce any pre-dispute arbitration agreement against any person who has initiated in court a putative class action; or who is a member of a putative class who has not opted out of the class with respect to any claims encompassed by the putative class action until: (i) the class certification is denied; or (ii) the class is decertified; or (iii) you are excluded from the class by the court. Such forbearance to enforce an agreement to arbitrate shall not constitute a waiver of any rights under this agreement except to the extent stated herein.

- 29. SURVIVAL. Sections 5, 6, 7, 8, 10, 15, 17, 18, 19, 21, 24, 26, 27, 28, 29, 30, 31, 32 and 33 shall survive the termination of this agreement.
- **30. APPLICABLE LAW AND SEVERABILITY.** This agreement and its enforcement shall be governed by the laws of the State New York without reference to its conflict-of-laws principles. If any provisions hereof are invalid, illegal, void or enforceable by reason of any law, rule, administrative order or judicial decision, all other provisions shall remain in full force and effect.
- 31. FORUM SELECTION, CONSENT TO JURISDICTION AND WAIVER OF JURY TRIAL. You agree that all disputes and controversies between Vision, Correspondent who introduced you to Vision (if applicable) and its employees or agents, on the one hand, and you, on the other hand, arising under or related to this agreement, any related agreement, or your Account shall be litigated (including arbitration) only in a forum located in New York, New York, whether in a court of law or equity, or before an arbitration forum. Accordingly, you consent and submit to the personal jurisdiction of any state or federal court located within New York, New York. You agree to accept personal service of process in any such legal proceeding by registered or certified mail addressed to you at the address provided on the Customer Account Information Form (Form 1) or to such other address you subsequently provide to Vision in writing. You hereby irrevocably waive any defense, claim or right to transfer or change the venue of any such action or proceeding. Notwithstanding the foregoing, Vision may initiate any action to collect Customer Debts or any amounts due Vision in any state or jurisdiction where there is personal jurisdiction over you or where you may have property located. You waive trial of any matter by jury and consent to trial before a judge or other trier of fact.
- 32. INDEMNIFICATION AND HOLD HARMLESS; PAYMENT OF VISION LITIGATION EXPENSES. You agree to indemnify, defend and hold harmless Vision and its affiliates, and their respective officers, directors, managers, members, employees and agents (collectively, the "Vision Parties") and the Correspondent who introduced you to Vision (if applicable), from and against any and all liabilities, losses, damages (including without limitation, incidental, consequential, punitive, special, indirect and special damages), claims (whether in contract or tort), costs and expenses, including without limitation, accountants' and attorneys' fees (both in-house and outside attorneys' fees) incurred by any of the Vision Parties and such Correspondent arising out of or relating to this agreement, any related agreement or your Account, except to the extent caused directly by the gross negligence or willful misconduct of the Vision Party seeking indemnification. You also agree to indemnify, defend and hold harmless the Vision Parties and such Correspondent from and against any and all liabilities, losses, damages, costs and expenses, including without limitation, accountants' and attorneys' fees (both in-house and outside attorneys' fees), incurred by any of the Vision Parties and/or such correspondent in enforcing any of the provisions of this agreement or any related agreement. If you initiate a legal action or proceeding against any of the Vision Parties and/or such Correspondent for all costs and expenses (including, but not limited to, in-house and outside attorneys' fees) incurred by such Vision Parties and such Correspondent to defend themselves.
- **33. AUTHORIZATIONS.** If your governing documents require two or more persons to authorize the conduct of your business, you shall implement procedures to assure that any orders or other instructions (including, but not limited to, withdrawals of funds and/or assets by check, letter of instructions, wire or card transaction) given to Vision are those of its duly authorized representatives (as specified in the account application documents) acting jointly within the extent of their authority, even if such orders or instructions are conveyed by only one duly authorized representative to Vision. Vision shall be under no duty or obligation whatsoever to verify, confirm, inquire into or otherwise assure that any instructions or orders given to us by any one authorized representative are authorized acts of you. In the event of conflicting instructions, Vision reserves the right to take no action with respect to such instructions until the dispute is resolved to the satisfaction of Vision. You shall hold the Vision Parties harmless from any losses arising from Vision's reliance on and action taken based on instructions from any one authorized representative.
- **34. DISPUTE.** If Vision believes there is a dispute concerning the control or ownership of Securities and other property in Customer's Account, Vision may, but is not obligated to, take one or more of following actions, without any liability, until such dispute is resolved to our satisfaction:



#### Customer Agreement - Page 7

- (a) Restrict activity in the Account;
- (b) Require that all instructions be in writing, signed by your duly authorized representative or, if applicable, all account holders or persons claiming ownership or authority to control the Account; and/or
  - (c) File an interpleader action in an appropriate court at your expense of the Customer.
- **35. CUSTOMER'S RESPONSIBILITY REGARDING CERTAIN SECURITIES.** Certain securities may grant the holder valuable rights that may expire unless the holder takes action. These securities include, but are not limited to, warrants, stock purchase rights, convertible securities, bonds and securities subject to a tender or exchange offer. You are responsible for knowing the rights and terms of all securities in your Account. Vision is not obligated to notify you of any upcoming expiration or redemption dates, or to take any other action on your behalf, without specific instructions from you, except as required by law and applicable rules of regulatory authorities.

You are also responsible for knowing about reorganizations related to securities which you hold, including but not limited to, stock splits and reverse stock splits. Vision is not obligated to notify you of any such reorganization. If, due to a reorganization, you sell more shares of a security than you own, or if you become uncovered on an option position, or if you become otherwise exposed to risk requiring Vision to take market action in your Account, then Vision will not be responsible for any losses you may incur, and you will be responsible for any cost incurred by Vision. Selling securities not deliverable by the settlement date or securities that Vision cannot borrow in the event of a short sale is not permissible and may result in your Account being restricted, liquidated and/or bought in.

Vision will not be responsible for pending adjustments to your Account, including but not limited to dividends, interest, distributions, redemptions and reorganizations until such amounts are actually processed in the settlement system and posted to your Account. Until such time, you will have no right or access to such amounts.

**36. REPORTING SUSPICIOUS ACTIVITY.** Neither Vision, nor any of its employees, officers, managers, members, brokers or agents will have any liability to you if Vision reports any suspicious activity in connection with your Account.

#### BY SIGNING THIS AGREEMENT, YOU ACKNOWLEDGE THAT:

- 1. Predispute Arbitration: This agreement contains and is governed by a predispute arbitration clause, which appears on pages 13-14 in Section 28 of this agreement. You acknowledge that you have received and read a copy of this clause.
  - 2. You have received, read and understand this agreement.
- 3. Vision is relying on the information provided in Form 1 in approving your Account and extending you credit and that all such information is true and correct.

	S A CONTRACTUAL AGREEMENT. YOU HAVE READ THIS AGREEMENT CAR	EFULLY.
Print Name of Primary Authorized Individual	Print Name of Additional Authorize	ed Individual
X	X	
Signature of Primary Authorized Individual	Signature of Additional Authorized	d Individual
Date	Date	
Please provide name and signature of any additional vidual, administrator, trustee, partner, officer or partic	•	n as additional authorized indi-
For Regist	tered Representative Use Only	
Registered Representative Name and Number	Office Manager / Principal Name	)
X	X	
Signature Date	Signature	Date



#### • Web Site Access and Online Delivery Consent

#### **Web Site Access**

Please check the box below to indicate if you want access to the Vision Web site to view your account information and/or to trade to the ex-
tent such access or ability to trade is available. You must provide your e-mail address below in order to have access to these services.
☐ View account information through the use of electronic services (Recommended)

#### **Online Delivery**

In order to receive your trade confirmations, monthly account statements, prospectuses, proxy materials, annual reports, disclosure documents and other communications from Vision via e-mail, please complete the following consent form. Please double check the accuracy of: (1) the e-mail address to which you would like to have your documents delivered, and (2) your account number (if known).

Note that there may be a charge if we deliver a hard copy of any document to you because: (1) you do not sign this form to consent to electronic delivery of documents, or (2) you request a hard copy of any document that has already been delivered by e-mail.

You acknowledge that by electronically receiving your confirmations and statements, you agree to promptly read, review and communicate to us any discrepancies. Your confirmations and monthly account statements are deemed received by you when made available by Vision, regardless of whether you actually access the documents.

I hereby authorize Vision to e-mail to me (Check all that apply):*
Trade confirmations**
Monthly account statements**
Prospectuses, proxy materials, annuals reports, disclosure documents and other communications***

☐ Trade through the use of electronic services, to the extent available

(For non-discretionary brokerage accounts only)

All trade confirmations, account statements and other information transmitted electronically shall be conclusive and final unless you object in writing or by electronic communication prior to the opening of the next regular trading session.

Shareholder communications which are not available on the internet will continue to be sent to you by mail. If, during a distribution, your e-mail address proves to be invalid or is not working, you will receive the document or other communication by mail.

It is your sole responsibility to provide Vision with any changes to your e-mail address and to notify Vision promptly of any difficulty in accessing, opening or otherwise viewing an electronically transmitted document. Vision will not be held responsible for any losses you incur due to any failure of delivery or receipt of e-mail confirmations or statements.

This consent shall be effective until revoked by you in writing which must be received by Vision. By your signature below, you represent that the delivery and execution of this consent has been duly authorized.

You have read and agree to this Web Site Access and Online Delivery Consent, which has important information regarding online delivery of communications. When available, Vision may post certain information to you on the Vision Web site, where you can view and print the information.

Please Sign and Date Below				
Account Name	Print Name of Primary Authorized Individual			
E-mail Address for Web Site Access and Online Delivery	Signature of Primary Authorized Individual			
Account Number(s) (if known)	 Date			

<sup>\*</sup>For each box checked, delivery may consist of an e-mail including a hyperlink back to a Web site where such materials can be accessed in a secure manner. You consent in these instances to receive delivery by this method.

<sup>\*\*</sup>Paper monthly account statements are free for delivery within the U.S., but a charge may apply outside the U.S. There is a \$2.00 charge per paper trade confirmation regardless of location. Electronic delivery of monthly account statements and trade confirmations is available at no charge.

<sup>\*\*\*</sup>Reorganization notices will continue to be provided by mail even if you opt for online delivery of communications.



# Securities Account Transfer Form

Transferring Firm	Receiving Firm
Name of Transferring Firm  Address  Telephone Number ()	Vision Financial Markets LLC 120 Long Ridge Road, 3 North Stamford, CT 06902 877.836.3949 DTC# 0595
Customer Account Title	Customer Account Title
Customer Account Number	Customer Account Number
Customer Social Security or Tax ID Number	
Account Type Being Transferred (Check One):	Account Type Being Received (Check One):
☐ Individual ☐ Corporate / Business	☐ Individual ☐ Corporate / Business
□ Joint □ UGMA / UTMA	□ Joint □ UGMA / UTMA
☐ Trust ☐ Estate	☐ Trust ☐ Estate
Other:	
U Other.	Other:
Select and complete either section A or B below. If you do not in the account.    A. Brokerage, Trust Company or Transfer Agent  Brokerage account transfers are in kind; liquidate assets at current firm prior to submitting this form if you wish to have assets transferred in cash.	□ B. Mutual Fund Company Transfer  Name of Fund and Account Number (if separate)
transierieu iri casii.	Name of Fund and Account Number (If separate)
☐ Transfer all my assets (money markets may be liquidated)	Symbol Number of Shares
☐ Transfer only part of my account, as detailed below:	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
	☐ In Kind ☐ Liquidate
Security Symbol or Name Number of Shares	
Security Symbol or Name Number of Shares	Name of Fund and Account Number (if separate)
Security Symbol or Name Number of Shares	Symbol Number of Shares
Security Symbol or Name Number of Shares	☐ In Kind ☐ Liquidate
Please include a copy of your last account statement from the transferring firm.	Name of Fund and Account Number (if separate)  Symbol Number of Shares  In Kind Liquidate



### Securities Account Transfer Form - Page 2

Please transfer my entire securities account (or only part of my securities account, as detailed above) to Vision Financial Markets LLC ("Vision"), which has been authorized by me to make payment to you of the debit balance or to receive payment of the credit balance in my securities account. Please coordinate with Vision so that my request can be expedited as required by NASD Rule 11870 and CBOE Rule 9.20. I understand that to the extent any assets in my securities account are not readily transferable, with or without penalties, such assets may not be transferable within the time frames required by FINRA or other designated examining authority.

Unless otherwise indicated in the instructions above, I authorize you to liquidate any nontransferable proprietary money market fund assets that are part of my securities account and transfer the resulting credit balance to Vision. I understand that you will contact me with respect to the disposition of any other assets in my securities account that are nontransferable. If certificates or other instruments in my securities account are in your physical possession, I instruct you to transfer them in good deliverable form, including affixing any necessary tax waivers, to enable Vision to transfer them in its name for the purpose of sale, when and as directed by me. I further instruct you to cancel all open orders for my securities account on your books.

I understand that I may be responsible for liquidation, termination, surrender and penalty fees when I transfer my assets. I will check with the firm currently holding my assets for information regarding these fees. I confirm that all assets in my securities account being transferred were purchased in the open market and not the result of a physical certificate deposit or DWAC/DRS transfer.

Please Sign and Date Below

Print Name of Primary Authorized Individual	Print Name of Additional Authorized Individual	
X	X	
Signature of Primary Authorized Individual	d Individual Signature of Additional Authorized Individual	
Date Medallion	Date	
Signature Guarantee	Signature Guarantee	
Please provide name and signature of any additional individual, administrator, trustee, partner, officer or participan	vidual associated with this account (such as additional authorized indiat).	
Regist	tration Differences	
sign below. Please consult your legal and/or tax advisor reg	• .	
sign below. Please consult your legal and/or tax advisor region to effect a transfer of assets between unlike registrations.  (We) are transferring from (name of firm) and hereby authorize	garding your personal situation. Additional documentation may be required, registered as (name(s) on account to the transfer of this account to Vision Financial Markets, registered as	
sign below. Please consult your legal and/or tax advisor regito effect a transfer of assets between unlike registrations.  I (We) are transferring from (name of firm) and hereby authorize (name(s) on account)	general partners on the delivering account must complete this section and parding your personal situation. Additional documentation may be required	
sign below. Please consult your legal and/or tax advisor regito effect a transfer of assets between unlike registrations.  (We) are transferring from (name of firm) and hereby authorized in the control of the c		
sign below. Please consult your legal and/or tax advisor regito effect a transfer of assets between unlike registrations.  (We) are transferring from (name of firm) and hereby authorize (name(s) on account)	garding your personal situation. Additional documentation may be required, registered as (name(s) on account to the transfer of this account to the transfer of the transfer of the transfer of this account to the transfer of the tra	
sign below. Please consult your legal and/or tax advisor region to effect a transfer of assets between unlike registrations.  (We) are transferring from (name of firm) and hereby authorized in the control of t		





# Anti-Money Laundering Policy IMPORTANT INFORMATION ABOUT PROCEDURES FOR OPENING A NEW ACCOUNT

Vision Financial Markets LLC ("Vision") recognizes that the USA PATRIOT Act, as amended from time to time (the "Act"), imposes important obligations on all financial firms for the detection, deterrence and reporting of money laundering activities. It has established the following policies to ensure compliance with all laws and regulations regarding money laundering.

Prior to the opening of any new account, Vision will document the identity, nature of business, income, source of funds, and investment objectives of each prospective customer. Therefore, we will request your driver's license, passport or other identifying documents.

On an on-going basis, Vision will review account activity for evidence of transactions that may be indicative of money laundering activities. Every officer, employee, and associated person of Vision is responsible for assisting in the firm's efforts to uncover and report any activity that might constitute, or otherwise indicate or raise suspicions of, money laundering. To this end, Vision provides continuing education and training of all such persons.

Vision will comply with all trade and economic sanctions imposed by the U.S. Office of Foreign Assets Control against targeted foreign countries and shall cooperate fully with government agencies, self-regulatory organizations and law enforcement officials. As provided by the Act, Vision may supply information about former, current or prospective customers to such bodies.



Vision is committed to maintaining the confidentiality, integrity and security of personal information of our current and prospective customers. We want you to understand how we collect and share that information. We understand that privacy is an important issue for you, and we also want you to understand how we protect your privacy when we collect personal information about you.

It is our policy not to release your personal information except as permitted by law, with your consent, as requested by you or set forth below. Within Vision, we restrict access to your personal information to those who require it to provide products or services to you.

Facts	What does Vision do with your personal information?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	<ul> <li>The types of personal information we collect and share depends on the product or service you have with us. This information can include:</li> <li>your account agreements and other related documents and forms (for example, name, address, social security number, birth date investment experience, risk tolerance and financial information)</li> <li>transaction history (for example, trading with us, history of meeting margin calls and your use of various products and services that we provide)</li> <li>credit reporting agencies, to obtain information such as verification of identity, credit-scores, credit history, purchasing and investment preferences).</li> <li>When you are no longer our customer, we continue to share your information as described in this notice.</li> </ul>
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Vision chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Vision share?	Can you limit this sharing?
For our everyday business purposes—such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus.	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	We do not share
For our affiliates' everyday business purposes—information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes–information about your creditworthiness	Yes	No
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	No	We do not share





To Limit our Sharing	Please call us or e-mail us via the contact information below to opt out of sharing. Please note that if you are a new customer, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer our customer, we may continue to share your information as described in this notice. However, you may contact us at any time to limit our sharing.
Questions	Toll Free: +1.877.836.3949 Direct: +1.203.388.2714 E-Mail: clientservices@vfmarkets.com

Who we are	
Who is providing this notice?	Vision Financial Markets LLC ("Vision") and its affiliates under common ownership and control. These include Vision Brokerage Services, LLC, Vision Investment Advisors, LLC and HR Trader, which is a DBA unit of Vision.
What we do	
How does Vision protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. For more information, please visit http://www.vfmarkets.com/disclosures-disclaim ers/#securitystatement.
How does Vision collect my personal information?	We collect your personal information, for example, when you:  Open an account  Make deposits or withdrawals from your account  Direct us to buy securities  Direct us to sell your securities  Tell us about your investment or retirement earnings We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only:  Sharing for affiliates' everyday business purposes — information about your creditworthiness  Affiliates from using your information to market to you  Sharing nonaffiliates to market to you  State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.





Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.  • Vision's affiliates include Vision Brokerage Services, LLC, Vision Investment Advisors, LLC and HR Trader, which is a DBA unit of Vision Financial Markets LLC
Nonaffiliates	Companies not related by common ownership or control.  They can be financial and nonfinancial companies.  Vision does not share with nonaffiliates.
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.  • Vision doesn't jointly market.



# Vision's General Data Protection Regulation (GDPR) Privacy Notice for EEA Residents

This Privacy Notice describes how Vision Financial Markets LLC and its affiliates (collectively "Vision") collects and protects personal data of individuals in the European Economic Area (EEA). The information in this Notice is provided to the extent that the European Union's General Data Protection Regulation ("GDPR") applies to your business with Vision.

Vision's data collection and retention procedures are subject U.S. laws and regulations, and your rights under the GDPR may be limited by those laws and regulations.

### **Basis for and Purpose of Data Processing**

Vision collects and processes your personal data when processing is necessary for the performance of a contract with you. We also process your personal data to comply with applicable U.S. laws and regulations.

### **Personal Data Obtained from Outside Sources**

Vision obtains personal information about you from other sources to assist us in verifying your identity and financial history. This may include paid third-party vendors and publicly accessible data,

### **Recipients of Personal Data**

Vision shares your personal data with third-party service providers to help conduct our business. These arrangements are subject to due diligence and monitoring to ensure that these vendors have their own data protection agreements. Vision's vendors may include:

- · Audit, accounting or recordkeeping services;
- Statement providers;
- Trading platforms;
- Credit bureaus, background-check providers and legal data services;
- · Prospectus/corporate action mailing service;
- · Other vendors as necessary.

### **How Long Does Vision Retain Your Personal Data?**

Vision processes and stores personal data for at least the duration of our contract with you, but will retain some data longer to comply with U.S. law and the rules of the securities regulatory authorities who oversee our activities.

### Your GDPR Rights

Under GDPR, you have fundamental rights regarding your personal data and you may exercise those rights -- subject to other laws or constraints that Vision must observe. These rights include:

- **Right to be informed.** You have the right to be informed that a file of your personal information is being collected, retrained and processed by Vision.
- Access. You have the right to obtain free access to your personal data.
- Rectification. You have the right to ask that incorrect or incomplete personal data be corrected.
- **Erasure.** You have the right to request that personal data be erased.
- **Restriction on processing.** You have the right to request the restriction of the processing of your personal data in specific cases.
- Objection to processing. You have the right to object to the processing of your personal data for marketing purposes
  or on grounds relating to your situation.
- **Portability.** You have the right to receive your personal data in a machine-readable format and to transmit it to another controller.



### **How Vision Uses Your Personal Data**

<b>Business Function</b>	Type of Data Collected	Lawful Basis for Processing Your Data
Open your securities account	<ul> <li>Contact information</li> <li>Identity documents</li> <li>Personal financial information</li> <li>Personal information regarding financial goals and risk tolerance</li> </ul>	Performance of our contract with you     Compliance with applicable federal/state laws and regulations
Process your transactions including inflows of funds, securities transactions, investment/sweep of cash and outflow of funds	<ul> <li>Contact information</li> <li>Identity documents</li> <li>Purpose of the transaction</li> </ul>	<ol> <li>Performance of our contract with you</li> <li>Compliance with Compliance with applicable federal/state laws and regulations</li> <li>Protection of Vision's interest in collecting funds owed by you</li> </ol>
Lend money to you for a margin account	<ul> <li>Contact information</li> <li>Identity documents</li> <li>Personal financial information</li> </ul>	<ol> <li>Performance of our contract with you</li> <li>Compliance with applicable federal/state laws and regulations</li> <li>Protection of Vision's interest in collecting funds owed by you</li> </ol>
Provide you with information concerning your account including, but not limited to: statements, balances, fees, margin balances, transaction history, changes in your account contract, risk disclosures, privacy policies and cyber threats	Contact information	Performance of our contract with you     Compliance Compliance with applicable federal/state laws and regulations.     Safeguarding your account from outside threats
Use data analytics to monitor your account activity	Aggregated trading history     Technical information including the URL used to access your account	Performance of our contract with you     Compliance with applicable federal/state laws and regulation.     Ensure trading activity in your account is lawful     Safeguarding your account from outside threats
Make suggestions to you via our website, by e-mail or your statements regarding account safety, important dates or to communicate new products and services to you	<ul><li>Identity documents</li><li>Personal financial information</li></ul>	Performance of our contract with you     Compliance with applicable federal/state laws and regulations

### Information about Cookies

Cookies are text files containing small amounts of information, which your computer or mobile device downloads when you visit a website. Like most firms, Vision uses cookies to help navigate between pages and remember your preferences. If you visit Vision's website, we use cookies to customize your online experience, store your login credentials, and to prevent and detect fraud. When you visit our website from any device (mobile, tablet or PC), we collect information about your use of the site, including information about the device and browser you use to access the site, the way you interact with this site, and the IP address your device connects from. You may not be able to initiate or complete some activities within our secure online services unless these cookies or similar technologies are installed.

#### Vision Charges and Related Fees

	IRA Fees
Annual Custodial Fee	\$45
Client distribution via check	\$8
Client distribution via wire	\$35
Client distribution via ACH	\$5
Federal or state withholding	\$5
IRA Transfer Fee/ Termination	\$75
INA Translet Pee/ Termination	Treasury
	\$50
Stop Payment	\$50
Bounced Check	
Copy of Checks	\$10
Domestic Wire	\$40
International Wire	\$90
Returned Wire	\$20
Outgoing ACH	\$5
Returned ACH	\$10
Overnight Delivery	\$35
International Delivery	At cost
International Delivery	<u> </u>
Miscellaneous Fees/Charges	
	FREE
Email Confirmation and Statements	
Paper Statements	\$2 per month per account
Paper Statements - International Address	\$5 per month per account
Paper Confirmations	\$2 per confirmation
Paper Confirmations - International Address	\$4 per confirmation
Duplicate Paper Confirmations or Statements	\$2 per item
Prospectus Delivery (paper)	\$2
Prospectus Delivery (paper) - International Address	\$4
Prospectus Delivery (electronic)	Free
Blue Sheets	\$20
Account Escheatment	\$300
Initial review of OTCPR and DinkShoot investments (including but not limited to Securities	
Warrants, Preferred, and Notes)	\$1,500
Subsequent follow on of initially approved deposits above	\$500
Rush Fee	\$500
Additional fee if purchased not from issuer (Per link in the chain of custody)	\$500
NMS Listed Deposits	\$500
Review Fee, Transferred by ACATS (Deposits) OTCBB/Pink Sheets*	\$250
Review Fee, Transferred by ACATS Deposits Listed	\$125
Private Placements Due Diligence Fee	up to 3%
Medallion Guarantee	\$250
	Case by case basis
Additional Outside Attorney Review	\$100
Designated Account Review Fee	
Document Production Fee	\$250
Settle	ment and Safekeeping Charges
DTC Delivery Transfer	\$20 per position
DTC Delivery Transfer - Bonds	\$75 per position
ACAT (outbound)	\$90
Partial ACAT (outbound)	\$25
Fail to Receive/Deliver	\$25.00 where resolved by DTC processing a frozen letter movement.
	Interest of Broker Call plus 6% annually, for the period of CNS Fail charges, generally from trade to settlement date. The interest charge
CNS Fail Charges	will be the higher of the interest amount or \$25.00 per CUSIP that incurs the charge.
Volatility and Illiquid High Volume/Low Price Charges	Interest of Broker Call plus 6% annually, for the period of NSCC volatility charges, generally from trade to settlement date. The interest charge will be the higher of the interest amount or \$25.00 per CUSIP that incurs the charge
Continuous Not Cottlement (CNC) Fell (CNC Duy Inc	\$10.00 per day per item
Continuous Net Settlement (CNS) Fail/ CNS Buy Ins	P 1 - 1 - 11
	Parameters.
	Reorg Fees
ADR Fees	As passed by the ADR agent bank. Generally (\$0.01 - \$0.03) per share
Voluntary Corporate Action	\$65 per event
Mandatory Corporate Action	\$40 per event
Bond Maturity/ Redemption	\$20 per event
Stock Mandatory Redemption (position exited out of DTC)	\$40
Manual Option Exercise	\$5 per exercise request
	OF non-mile off
Worthless/Delisted or Non- Transferable Securities Written off	\$5 per write off
	\$15 quarterly
Account Inactivity Fee	
	\$15 quarterly \$300 plus transfer agent fees
Account Inactivity Fee DWAC Fee	\$15 quarterly \$300 plus transfer agent fees Trading
Account inactivity Fee DWAC Fee As of Trades	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate
Account inactivity Fee DWAC Fee As of Trades Unauthorized Short Sales	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee)	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST AT COST
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee TAF Fee	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST AT COST
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee TAF Fee	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST AT COST AT COST AT COST
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee TAF Fee	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST AT COST AT COST AT COST \$25 per trade
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee TAF Fee OCC Clearing Fee	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST AT COST AT COST AT COST
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee TAF Fee OCC Clearing Fee Government & Agencies Bonds	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST AT COST AT COST AT COST \$25 per trade
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee TAF Fee OCC Clearing Fee Government & Agencies Bonds Custody Fees - International	\$15 quarterly \$300 plus transfer agent fees  Trading  Charged at applicable clearing rate \$200 per event AT COST AT COST AT COST AT COST \$25 per trade \$0.001 per share
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee TAF Fee OCC Clearing Fee Government & Agencies Bonds Custody Fees - International Mutual Fund Networking Fee Options Exchange Fees – Index Options Only	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST AT COST AT COST AT COST AT COST \$25 per trade \$0.001 per share \$5 per trade
Account Inactivity Fee DWAC Fee  As of Trades Unauthorized Short Sales ORF Fee (Option Only Fee) SEC Fee TAF Fee OCC Clearing Fee Government & Agencies Bonds Custody Fees - International Mutual Fund Networking Fee	\$15 quarterly \$300 plus transfer agent fees Trading Charged at applicable clearing rate \$200 per event AT COST AT COST AT COST AT COST AT COST S25 per trade \$0.001 per share \$5 per trade \$0.5 per contract

This list of fees does not include commissions or any other trade related fees as those fees are disclosed on each trade confirmation. J.H. Darbie may participate in certain fees. Fees may change at any time as permitted by applicable regulations and the terms of the clearing charges between J.H. Darbie and the clearing firm.

Incoming ACATS previously purchased in the open market will not require a review fee.

<sup>&</sup>lt;sup>2</sup> The Trading Fee is an additional commission to JH Darbie & Co, Inc. Other regulatory or exchange fees may also apply."